

RECOMMENDED EMERGENCY MEDICAL DISPATCH PROTOCOL FOR CORONAVIRUS

911 Call for the following complaints:

BREATHING PROBLEMS

FEVER

SICK PERSON

The following questions **MUST** be asked:

1) Inquire about travel and direct exposure history.

- Do you live in or have you recently traveled from an area with ongoing spread of coronavirus?
- In the past 14 days, have you come into close contact with a person that is suspected of having coronavirus or has been confirmed as having coronavirus?

NO

If ALL responses for Box #1 are "NO", continue with standard EMD procedures.

YES, to either question

2) Ask about signs and symptoms.

- Do you have a fever that is or has been greater than 100.4°F?
- Do you have a cough or difficulty breathing (symptoms of lower respiratory illness)?

NO

If ALL responses for Box #2 are "NO", continue with standard EMD procedures.

YES, to either question

3) Provide Instructions / Dispatch EMS per EMD card.

- Alert responding EMS providers to take coronavirus precautions BEFORE THEY ARRIVE ON SCENE.
- Contact the North Dakota Department of Health at 1-800-211-4451.

**EMS
Dispatched**